

# Diversity: Acknowledging, Respecting, and Valuing Difference



**Length:** 1 day  
**Audience:** All employees, sworn and non-sworn

The most successful corporations are comprised of diverse workgroups where employees acknowledge, respect, and value difference. MTS Valuing Difference training will bring awareness to the rewards and benefits of diverse workgroups, while also examining the impact of conflict and bias.

## Objectives:

- Discuss the impact of an individual's actions and attitudes on others
- Experience challenges that pose risk to even the most effective teams
- List dimensions of diversity in the workplace
- Define implicit and explicit attitudes
- Apply methods to avoid and address conflict while acknowledging difference
- Discuss ways to influence others and create positive working environments
- List characteristics of optimum performing teams
- Develop a process for understanding others and strengthening relationships
- Participate in activities that will help attendees understand what happens when co-workers do not effectively communicate

Admin@MoserTrainingSolutions.com  
540-270-4635  
MoserTrainingSolutions.com  
Colorado Springs, CO    Fredericksburg, VA

# Let us challenge the way your employees think, and improve the way they perform...

Moser Training Solutions, LLC (MTS) is privileged to work with corporate and government leaders who want to improve employee and customer satisfaction, while enhancing both individual and team performance.



[www.MoserTrainingSolutions.com](http://www.MoserTrainingSolutions.com)

What we do:

- Provide professional and career development training
- Customize training to the client's needs
- Coaching (career advancement, writing skills, employee guidance)
- Conduct individual and program assessment
- Provide law enforcement subject matter expertise
- Project management and consultation
- Prepare private industry for emerging threats

## Train-the-Trainer

Instructor Development  
Field Training Officer (FTO)  
Police Training Officer (PTO)  
Advanced Coaching (FTO/PTO)  
Basic Staff Academy Instructor

## Leadership

Leader in Blue/Operational Readiness  
Leaving a Legacy Through Leadership  
Leading During Challenging Times  
Leading and Influencing at all Levels  
Performance Management for Supervisors

## Professional Development

Building Outstanding Teams  
Customer Service for Public Safety  
Problem-Solving, Decision-Making  
Resolving and Navigating Conflict  
Facilitation Skills  
Ethics, Stress and Negativity  
Project Management

## Career Advancement

Excelling Through Written Correspondence  
Preparation for Career Related Interviews  
Assessment Center Preparation  
Improving Cognitive and Test Taking Skills  
Resume Preparation  
One-on-one career coaching  
Individual assessment and compliance issues



2001 Ripple Ridge Road  
Colorado Springs, CO 80921

28 Potomac Creek Dr Ste 123  
Fredericksburg, VA 22405

[Admin@MoserTrainingSolutions.com](mailto:Admin@MoserTrainingSolutions.com)

540-270.4635

Copyright© Moser Training Solutions, LLC | All Rights Reserved