

# Leading During Challenging Times



**Length:** 2 days

**Audience:** All front-line supervisors and mid-level managers/commanders

Activities in this course are structured around the “Work of Leaders” and are designed to develop the participant’s ability to craft team vision, build team alignment, and accomplish mission execution. Immediate student engagement, a focus on leadership and generational variance, and discussions surrounding why “leaders eat last” combine to promote attendees’ ability to lead during challenging times.

## Objectives:

- Analyze personal behaviors and characteristics specifically associated with the students’ ability to create leadership visio
- Analyze approaches to acquiring team alignment in the execution of agency values and mission
- Review the 7 most common reasons employees leave their workplace
- Discuss trends and common perceptions associated with new-generation employee
- Debate 21st Century policing issues I
- Identify how to create work cultures that retain employees
- Discuss the 5 behaviors of cohesive teams:
  - Building trust
  - Engaging in conflict around ideas
  - Committing to decisions
  - Holding one another accountable
  - Focusing on achieving collective results
- Examine the impact leadership has on the service culture and advance it by enhancing communication, instilling motivation, improving attitude, promoting encouragement, and giving genuine feedback to build employee confidence
- Practice leadership principles in simulated situations
- Write individual action-steps to further leadership capacity
- Analyze and develop a response plan
- Discuss productive and destructive conflict responses

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# Let us challenge the way your employees think, and improve the way they perform...

Moser Training Solutions, LLC (MTS) is privileged to work with corporate and government leaders who want to improve employee and customer satisfaction, while enhancing both individual and team performance.

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- Provide professional and career development training
- Customize training to the client's needs
- Coaching (career advancement, study techniques and effective writing skills)
- Conduct individual and program assessment
- Provide law enforcement subject matter expertise
- Project management and consultation
- Prepare private industry for emerging threats

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Basic Recruit Academy Instructor

## Professional Development

Building Outstanding Teams  
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Resolving and Navigating Conflict  
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Project Management

## Leadership

Leader in Blue/Operational Readiness  
Leaving a Legacy Through Leadership  
Leading During Challenging Times  
Leading and Influencing at all Levels  
Performance Management for Supervisors

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One-on-One Career Coaching  
Individual Assessment and Compliance Issues

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