

Leaving a Legacy Through Leadership



Length: 2 days

Audience: All front-line supervisors and mid-level managers/commanders

Leaving a Legacy Through Leadership is a highly interactive course that promotes leadership, teamwork, accountability, and professionalism at all levels of the agency. Front-line supervisors will have the opportunity to develop and further their critical interpersonal and leadership skills. Focused, highly interactive activities allow attendees to improve their ability to delegate, coach, engender teamwork, and value diversity while promoting ethical leadership and accountability. This course will “challenge the way employees think, and enhance the way they perform” regardless of position, experience, or assignment.

Objectives:

- Create environments that instill what motivates people of various temperaments
- Name strategies to effectively delegate, direct, and coach
- Express methods to provide effective feedback and counseling
- Learn ways to influence others and create positive working environments
- Promote responsibility and accountability at all levels of the organization
- Discuss performance management approaches
- Analyze personality traits and evaluate their influence on interactions
- Define individual dominant communication tendencies
- Describe and apply Maxwell’s five levels of leadership
- Recognize the impact of an individual’s actions and attitudes on others
- Develop a process for understanding others and strengthening relationships
- Review methods to more effectively listen and communicate
- Relate the impact of leadership on all employees
- Understand the 12 common characteristics of outstanding leaders
- Differentiate leadership from management
- Review Patrick Lencioni’s work: “Five Behaviors of a Cohesive Team™”
- Identify characteristics of top performing teams
- Apply methods to handle conflict, change, and challenging people
- Build individual and team confidence while instilling enthusiasm towards service

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Let us challenge the way your employees think, and improve the way they perform...

Moser Training Solutions, LLC (MTS) is privileged to work with corporate and government leaders who want to improve employee and customer satisfaction, while enhancing both individual and team performance.



www.MoserTrainingSolutions.com

What we do:

- Provide professional and career development training
- Customize training to the client's needs
- Coaching (career advancement, writing skills, employee guidance)
- Conduct individual and program assessment
- Provide law enforcement subject matter expertise
- Project management and consultation
- Prepare private industry for emerging threats

Train-the-Trainer

Instructor Development
Field Training Officer (FTO)
Police Training Officer (PTO)
Advanced Coaching (FTO/PTO)
Basic Staff Academy Instructor

Leadership

Leader in Blue/Operational Readiness
Leaving a Legacy Through Leadership
Leading During Challenging Times
Leading and Influencing at all Levels
Performance Management for Supervisors

Professional Development

Building Outstanding Teams
Customer Service for Public Safety
Problem-Solving, Decision-Making
Resolving and Navigating Conflict
Facilitation Skills
Ethics, Stress and Negativity
Project Management

Career Advancement

Excelling Through Written Correspondence
Preparation for Career Related Interviews
Assessment Center Preparation
Improving Cognitive and Test Taking Skills
Resume Preparation
One-on-one career coaching
Individual assessment and compliance issues



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