

# Managing Patrol Squads



**Length:** 1 day

**Audience:** All prospective and new front-line supervisors

The Managing Patrol Squads workshop addresses the administrative skills needed by front-line patrol supervisors leading and managing teams of officers. Facilitators work with participants to develop their capacity to apply sound leadership and management approaches to the daily administrative role of a front-line patrol supervisor. Topics include conducting effective roll-calls, scheduling, coordinating, managing correspondence, promoting squad cohesion, and handling general daily performance management issues that a front-line patrol supervisor faces. Participants will apply and practice their leadership, management, critical thinking, decision-making, judgment, supervision, and organizing skills during small group activities using realistic work-related scenarios.

## Objectives:

- Review various approaches to managing patrol teams
- Discuss squad related matters that sometime challenge new Sergeants
  - Staffing
  - Ancillary duties
  - Tracking
- Develop systems and processes to track and monitor tasks
- Analyze and debate approaches to squad leadership and management
- Identify leadership opportunities that exist during daily Sergeant employee interactions

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Moser Training Solutions, LLC (MTS) is privileged to work with corporate and government leaders who want to improve employee and customer satisfaction, while enhancing both individual and team performance.

What we do:

- Provide professional and career development training
- Customize training to the client's needs
- Coaching (career advancement, study techniques and effective writing skills)
- Conduct individual and program assessment
- Provide law enforcement subject matter expertise
- Project management and consultation
- Prepare private industry for emerging threats

## Train-the-Trainer

Instructor Development (and recertification)  
Field Training Officer (FTO)  
Police Training Officer (PTO)  
Advanced Coaching (FTO/PTO)  
Basic Recruit Academy Instructor

## Professional Development

Building Outstanding Teams  
Customer Service for Public Safety  
Problem-Solving, Decision-Making  
Resolving and Navigating Conflict  
Facilitation Skills  
Ethics, Stress and Negativity  
Project Management

## Leadership

Leader in Blue/Operational Readiness  
Leaving a Legacy Through Leadership  
Leading During Challenging Times  
Leading and Influencing at all Levels  
Performance Management for Supervisors

## Career Advancement

Excelling Through Written Correspondence  
Preparation for Career Related Interviews  
Assessment Center Preparation  
Improving Cognitive and Test Taking Skills  
Resume Preparation  
One-on-One Career Coaching  
Individual Assessment and Compliance Issues

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