

Operational Readiness



Length: 1 day

Audience: All prospective and new front-line supervisors

The goal of the Operational Readiness workshop is to develop the capacity of a Sergeant to lead and manage operationally. Activities are designed to develop the front-line supervisor's ability to think critically, make decisions, manage risk, and command effectively during operational events. Facilitators with significant operational experience will help participants develop and enhance their leadership, delegation, decision-making, scene-management, and team-building skills. Participants will apply their learned skills in various table-top activities.

Objectives:

- Analyze the role and operational responsibilities of a Sergeant
- Distinguish leadership from management
- Discuss the impact of supervisor's actions, or lack of action, during an operational incident
- Make operational decisions and debate alternatives (i.e., cost vs. benefits, risk management)
- Review the importance of a supervisor during the first ten minutes of any event
- Participate in simulated, evolving operational exercises while taking actions as a supervisor
- Assess a supervisor's actions
- Learn and apply the 12-qualities of outstanding leaders

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Moser Training Solutions, LLC (MTS) is privileged to work with corporate and government leaders who want to improve employee and customer satisfaction, while enhancing both individual and team performance.

What we do:

- Provide professional and career development training
- Customize training to the client's needs
- Coaching (career advancement, study techniques and effective writing skills)
- Conduct individual and program assessment
- Provide law enforcement subject matter expertise
- Project management and consultation
- Prepare private industry for emerging threats

Train-the-Trainer

Instructor Development (and recertification)
Field Training Officer (FTO)
Police Training Officer (PTO)
Advanced Coaching (FTO/PTO)
Basic Recruit Academy Instructor

Professional Development

Building Outstanding Teams
Customer Service for Public Safety
Problem-Solving, Decision-Making
Resolving and Navigating Conflict
Facilitation Skills
Ethics, Stress and Negativity
Project Management

Leadership

Leader in Blue/Operational Readiness
Leaving a Legacy Through Leadership
Leading During Challenging Times
Leading and Influencing at all Levels
Performance Management for Supervisors

Career Advancement

Excelling Through Written Correspondence
Preparation for Career Related Interviews
Assessment Center Preparation
Improving Cognitive and Test Taking Skills
Resume Preparation
One-on-One Career Coaching
Individual Assessment and Compliance Issues

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