

Police Training Officer Certification (PTO)



Length: 5 days

Audience: Coaching and field training staff who provide one-on-one apprenticeship coaching, under the Police Training Officer (Reno) Program Model

The Basic Police Training Officer (PTO) course introduces the trainer to the concepts of problem-based learning, while developing facilitation, leadership, and coaching skills. Our instructor-led training promotes adult learning principles and varied individual-based training approaches designed to maximize valuable field training time, overcome training challenges, and allow the officer in training (OIT) to learn at the appropriate individual pace.

Attendees will be exposed to the agency PTO program processes, agency core competencies, coaching and training reports, as well as the application of the learning matrix. Activities will support problem-based learning, facilitation, self-assessment, critical-thinking, problem-solving, and community policy theories supported by general coaching strategies.

Objectives:

- Review the history and evolution of the Police Training Officer program
- Summarize the PTO model structure, substantive topics, core competencies, and learning matrix
- Introduce the trainer to problem-based learning
- Discuss dimensions of diversity
- Develop the trainer's facilitation capacities
- Evaluate trainee performance through video exercises
- Analyze Bloom's Taxonomy of Learning
- Discuss and experience principles of adult learning
- Review approaches to the coaching and evaluations process
- Analyze personality traits and their influence on communication and learning
- Review legal issues associated with training liability
- Experience what breaks down interpersonal communication and what to do about it
- Practice core training approaches and review remedial training strategies
- Define emotional intelligence and how it affects training
- Review learning activity packages (LAP)
- Recognize and learn methods to overcome trainee stress, avoid conflict, and direct the trainee towards learning by using various methods of instruction
- Develop training approaches that motivate employees of all generations
- Discuss the impact of leadership on trainees, co-workers, and the agency
- Demonstrate questioning, listening, and coaching skills
- Describe the difference between showing, telling, doing, explaining, demonstrating, and coaching
- Participate in evaluation scenarios and practice methods of providing effective feedback
- Name techniques to handle group conflict, change, and difficult people, and work as an effective training team
- Identify the value of the trainee's viewpoint
- Explore implicit bias

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Moser Training Solutions, LLC (MTS) is privileged to work with corporate and government leaders who want to improve employee and customer satisfaction, while enhancing both individual and team performance.

What we do:

- Provide professional and career development training
- Customize training to the client's needs
- Coaching (career advancement, study techniques and effective writing skills)
- Conduct individual and program assessment
- Provide law enforcement subject matter expertise
- Project management and consultation
- Prepare private industry for emerging threats

Train-the-Trainer

Instructor Development (and recertification)
Field Training Officer (FTO)
Police Training Officer (PTO)
Advanced Coaching (FTO/PTO)
Basic Recruit Academy Instructor

Professional Development

Building Outstanding Teams
Customer Service for Public Safety
Problem-Solving, Decision-Making
Resolving and Navigating Conflict
Facilitation Skills
Ethics, Stress and Negativity
Project Management

Leadership

Leader in Blue/Operational Readiness
Leaving a Legacy Through Leadership
Leading During Challenging Times
Leading and Influencing at all Levels
Performance Management for Supervisors

Career Advancement

Excelling Through Written Correspondence
Preparation for Career Related Interviews
Assessment Center Preparation
Improving Cognitive and Test Taking Skills
Resume Preparation
One-on-One Career Coaching
Individual Assessment and Compliance Issues

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