

Specialized training for your key training staff



## Basic Recruit Academy Training Staff Development

**Dates:** July 17-19, 2018

**Location:** Ameristar Hotel and Casino, Blackhawk, Colorado

**Audience:** Academy and adjunct staff, FTO's, PTO's or supervisors, who work with new hires

**Registration:** \$650 if "registered" by June 17, \$750 thereafter (we are flexible with your fiscal calendar)

The role of the basic recruit instructor is complex and requires a variety of skill sets ranging from supervisor, coach, evaluator, technical expert, facilitator and classroom presenter. Many of our most talented practitioners have been assigned to training and recruiting positions because they were good at what they did in the field as an operator. In most instances these officers have been selected because of their outstanding street skill-sets and reputation. However, it is not uncommon for these exceptional officers to become frustrated, as they find the skills they developed as operators did not adequately prepare them for the demanding nature of an academy training environment. Unfortunately, about the time they gain the needed skills, they return to the street.

This Basic Recruit Academy Training Staff Development course is specifically designed to fill this void by assisting these critical staff members in developing the necessary skills to excel in this important role. This is not a typical classroom instructor development course. Whether assigned to a regional, or an independent academy, training and hiring staff are perhaps the most overworked and undervalued employees in our agencies. Give them the tools they need to perform their critical role at the highest capacity, while also setting the agency's future in the right direction.

### Objectives:

- Clarify principles of basic supervision that are needed to manage squads of recruits
- Practice methods to improve the students' cognitive retention and study habits
- Discuss stress inoculation techniques that are appropriate and effective
- Promote critical-thinking, problem-solving, and interpersonal skills
- Debate approaches to new hire learning environments
- Promote student engagement and learning
- Analyze the impact of leadership on trainees, co-workers, and the agency
- Relate personality traits and their influence on learning and training team dynamics
- Apply principles of adult learning and problem-based learning
- Describe methods to overcome stress, avoid 3<sup>rd</sup> attempts, and control emotions
- Develop a plan for improving questioning, listening, and coaching skills
- Review methods to provide effective feedback during and after scenario training
- Develop remedial training strategies
- Design training environments that match employees of all generations

Payment can coincide with your June or July fiscal preference. Please use group code ACAG18A to make hotel reservations. Contact information for the Ameristar Hotel and Casino is 1-855-888-7282

[http://www.ameristar.com/?aspxerrorpath=/Hotel\\_Reservations.aspx](http://www.ameristar.com/?aspxerrorpath=/Hotel_Reservations.aspx)

**Click to  
Enroll**

To enroll you can also email the attendee's name, agency address and email address to: [Admin@MoserTrainingSolutions.com](mailto:Admin@MoserTrainingSolutions.com) or call 540-270-4635

[www.MoserTrainingSolutions.com](http://www.MoserTrainingSolutions.com) Colorado Springs, CO and Fredericksburg, VA

# Let us challenge the way your employees think, and improve the way they perform...

Moser Training Solutions, LLC (MTS) is privileged to work with corporate and government leaders who want to improve employee and customer satisfaction, while enhancing both individual and team performance.

What we do:

- Provide professional and career development training
- Customize training to the client's needs
- Coaching (career advancement, study techniques and effective writing skills)
- Conduct individual and program assessment
- Provide law enforcement subject matter expertise
- Project management and consultation
- Prepare private industry for emerging threats

## Train-the-Trainer

Instructor Development (and recertification)  
Field Training Officer (FTO)  
Police Training Officer (PTO)  
Advanced Coaching (FTO/PTO)  
Basic Recruit Academy Instructor

## Professional Development

Building Outstanding Teams  
Customer Service for Public Safety  
Problem-Solving, Decision-Making  
Resolving and Navigating Conflict  
Facilitation Skills  
Ethics, Stress and Negativity  
Project Management

## Leadership

Leader in Blue/Operational Readiness  
Leaving a Legacy Through Leadership  
Leading During Challenging Times  
Leading and Influencing at all Levels  
Performance Management for Supervisors

## Career Advancement

Excelling Through Written Correspondence  
Preparation for Career Related Interviews  
Assessment Center Preparation  
Improving Cognitive and Test Taking Skills  
Resume Preparation  
One-on-One Career Coaching  
Individual Assessment and Compliance Issues

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