

Managing Patrol Squads



Length: 1 day

Audience: Incumbent and prospective front-line supervisors

The Managing Patrol Squads workshop targets the day-to-day responsibilities of front-line patrol supervisors. In short, the class addresses the challenges and headaches that often pull leaders away from **their greatest asset - their people**. Objectives will address both leading and managing squads/units/teams of officers. Facilitators will work with participants to develop their capacity to apply sound leadership and management approaches to the daily administrative role of a front-line patrol supervisor. Topics include: conducting effective roll-calls, assisting employees with career development, managing assignments/correspondence, promoting leadership at all levels, and handling general daily performance management issues. Participants will apply and practice their leadership, management, critical-thinking, decision-making, judgment, supervision, and organizing skills during small group activities using realistic work-related scenarios.

Objectives:

- Review delegation strategies designed to develop others
- Promote environments that instill continual training with shared responsibility
- Discuss squad related matters that sometime challenge front-line supervisors
 - Staffing
 - Ancillary duties
 - Performance management issues
 - Tracking of tasks and assignments
 - Performance management issues
- Review various approaches to managing patrol teams
- Develop systems and processes to track and monitor tasks
- Analyze and debate approaches to squad leadership and management
- Review career planning considerations as part of your employees' development
- Identify leadership opportunities that exist during daily Sergeant employee interactions
- Distinguish management from leadership

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Moser Training Solutions, LLC (MTS) is privileged to work with corporate and government leaders who want to improve employee and customer satisfaction, while enhancing both individual and team performance.

What we do:

- Provide professional and career development training
- Customize training to the client's needs
- Coaching (career advancement, study techniques and effective writing skills)
- Conduct individual and program assessment
- Provide law enforcement subject matter expertise
- Project management and consultation
- Prepare private industry for emerging threats

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Professional Development

Building Outstanding Teams
Customer Service for Public Safety
Problem-Solving, Decision-Making
Resolving and Navigating Conflict
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Project Management

Leadership

Leader in Blue/Operational Readiness
Leaving a Legacy Through Leadership
Leading During Challenging Times
Leading and Influencing at all Levels
Performance Management for Supervisors

Career Advancement

Excelling Through Written Correspondence
Preparation for Career Related Interviews
Assessment Center Preparation
Improving Cognitive and Test Taking Skills
Resume Preparation
One-on-One Career Coaching
Individual Assessment and Compliance Issues

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