# **Police Training Officer (PTO)**



**Dates:** March 2-5, 2020 0800-1600 hours

Location: Town of Parker Colorado Police Department 18600 Lincoln Meadows Pkwy Parker, CO 80134

**Audience:** Field Training Staff and Supervisors

**Cost:** \$500

The Basic Police Training Officer (PTO) course will introduce the trainer to the concepts of problem-based learning, while developing their facilitation, leadership, and coaching skills. Highly engaging activities will model learner-centric training, and have been designed to promote adult learning principles within agency programs. Participants will be introduced to coaching techniques that afford individual-based training approaches helping to maximize valuable field training time, overcome today's training challenges and allow the officer in training to learn at the appropriate individual pace.

A detailed review will occur of PTO program processes and systems, agency core competencies, Coaching and Training Reports/Activity Reports, Problem-Based Learning Exercises, Neighborhood Portfolios, as well as application of the Learning Matrix. Activities will support problem-based learning, facilitation, self-assessment, critical-thinking, problem-solving and community policy theories. Attendees will distinguish coaching and feedback from evaluation, while furthering their overall coaching skills. Substantial emphasis will be placed on developing and furthering the new hires critical skills sets of: **interpersonal-communication, critical-thinking, and problem-solving**.

# Course Objectives:

- Review the history and evolution of the Police Training Officer Program
- Summarize the PTO model structure, substantive topics, core competencies, and learning matrix
- Promote learner-centric training environments
- Introduce the trainer to problem-based learning
- Define emotional intelligence (EI) and discuss ways to further it
- Discuss dimensions of diversity
- Develop the trainer's facilitation capacities
- Analyze Blooms Taxonomy of Learning
- Discuss and experience principles of adult learning
- Review approaches to the coaching and evaluations process
- Analyze personality inclination and their influence on communication and learning
- Review legal issues associated with training liability
- Experience what breaks down interpersonal communication and what to do about it
- Practice core training approaches and review remedial training strategies (learning activity packages)
- Recognize and learn methods to overcome trainee stress, avoid conflict and direct the trainee towards learning by using various methods of instruction
- Develop training approaches that motivate employees of all generations
- Discuss the impact of leadership on trainees, co-workers and the agency
- Demonstrate questioning, listening and coaching skills
- Participate in feedback scenarios while demonstrating methods of providing effective feedback
- Identify the value of the trainee's viewpoint
- Explore implicit bias
- Apply PTO related forms and processes through the use of video simulated trainees

Questions or enrollments can be directed to Admin@MoserTrainingSolutions.com or 540-270-4635

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MTS reserves right to cancel or reschedule if attendance minimum enrollment # is not met by 02/21/20

# Let us challenge the way your employees think, and improve the way they perform...

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#### What we do:

- Provide professional and career development training
- Customize training to the client's needs
- Coaching (career advancement, study techniques and effective writing skills)
- Conduct individual and program assessment
- Provide law enforcement subject matter expertise
- Project management and consultation
- Prepare private industry for emerging threats

#### Train-the-Trainer

Instructor Development (and recertification)
Field Training Officer (FTO)
Police Training Officer (PTO)
Advanced Coaching (FTO/PTO)
Basic Recruit Academy Instructor

## Professional Development

Building Outstanding Teams Customer Service for Public Safety Problem-Solving, Decision-Making Resolving and Navigating Conflict Facilitation Skills Ethics, Stress and Negativity Project Management

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